

# Remove the complexity of owning and managing a business phone system with Cloud Unified Communications.

More than a replacement for your PBX, Access4 Unified Communications as a Service is enabling the way you need to work.

Unified Communications as a Service (UCaaS) provides seamless communications regardless of the device or location of the user.

It removes the need for capital investment in technology that ages, instead providing a pay per user per month model that everyone expects from cloud services

# Stay ahead of the pack

Cloud Voice Solutions provides the very latest deployment of Broadsoft, and a commitment to always stay current



# Cloud is prevailing across your business, why not your PBX?

**Lower Costs -** No need to buy and manage equipment allowing you to focus on your business

**Scalability –** Scale and contract as needed to meet your business requirements

**Increased Functionality –** gain access to functions for users as and when they need it

**Greater Reliability –** access carrier grade redundancy provided by Access4 without the cost to each user.

#### **Powered by Broadsoft**

BroadSoft provides a leading telephony and united communications platform as chosen by carriers worldwide.

### Visit us at

CloudVoiceSolutions.com.au





# Simplified user role profiles



#### **Office User**

Entry telephony replacement for office workers



#### **Executive User**

Advanced telephony including mobility reach for users on the move



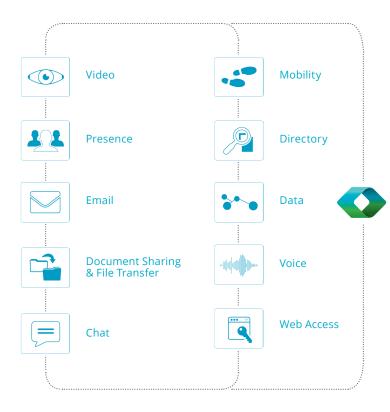
#### **Collaboration User**

Unlock the power of collaboration across multiple devices

## What is UCaaS?

#### Through the Power of BroadSoft BroadWorks, Cloud Voice Solutions Unified Communications as a Service (UCaaS) provides the ability to:

- Have a single bricks and mortar number across multiple devices.
- Have access to the corporate phone environment whilst not in the office
- See users' presence and integrate with other systems such as Outlook and CRM
- Send Instant Messages to people inside and outside of the organisation
- Use video on demand, both one on one and group sessions.
- Share documents and workspaces in real time without the need for additional emails and the time delay.



# **Feature Summary**

Feature	Office User	Executive User	Collaboration User
Telephony Features including CLI presentation / Restriction, Call Waiting, Call Trace, Call Forwarding, inbound and outbound call plans			
Voicemail			
Hunt Groups			
Music on Hold			
Three Way Call			
Directory Number Hunting	Yes		
Selective Call Handling	-		
N-Way Call	-		
Shared Call Appearance on multiple devices	-		
Single Number reach on mobile	-		
Busy Lamp Field	-		
PC / MAC Softphone	-		
Call Park / Pickup	-		
Push to Talk	-		
Do not Disturb	-	Yes	
Instant Messaging	-	-	
Presence	-	-	
MyRoom Collaboration	-	-	
Video Conferencing	-	-	
File Sharing	-	-	
UC-One and Communicator	-	-	Yes