

CVS NBN Small Business ROUTER BUNDLE

STARTING FROM

\$199

PER MONTH



BONUS
*Router and Continued
Support Included*

CVS NBN INTERNET SERVICE HIGHEST SPEED AVAILABLE WILL BE PROVISIONED

- Not available at all locations.
- Service availability is strictly subject to finalised feasibility & commercial pricing approval.
- Fee for Service (FFS) Charges may apply on private property between property entry point (cable pit in street) and building MDF including nominated termination point in customers premises.
- Service Speed delivered will be determined once Service Qualification (SQ) check is completed.
 - FTTH up to 50/20Mbps
 - FTTP/FTTB/HFC up to 100/40Mbps
- Unlimited Data - Fair usage policy applies - **DOES NOT** include 4G Data

4G BACK UP SERVICE SUPPLIED WITH 5GB ALLOWANCE

- If allowance is used customer will be charged \$15 + / GB of usage over the allowance
- Customers responsibility to notify CVS or Keycomm if NBN service is down to avoid excess charges.

4 × ADD / MOVES / CHANGES (MAC) PER MONTH INCLUDED IN SERVICE

e.g. VPNS/FIREWALL CHANGES ECT.

- MACs are determined to be maximum 15min task.
- Can be combined for a total of 1hr per month or any combination of.
- If requests are made and they are deemed outside of this inclusion ad hoc* labour rates apply and will be quote for approval before any work is commenced.
- Requests made via email – support@cloudvoicesolutions.com.au
- Standard Working hours for Support requests apply – Mon-Fri, 9am-5pm EST excluding public Holidays and standard seasonal holidays.

MANAGED ROUTER SUPPLIED AND INSTALLED ON SITE METRO AREAS ONLY

- All other locations on an ad hoc* basis.
- Ad hoc* labour cost will be determined at time of quoting.
- Install only includes getting router connected to CVS NBN service & 4G Fail over service.
 - Customers LAN network can be configured and setup at ad hoc* labour cost
- Router supplied always remains the property of CVS through the contract term and will be returned upon cancellation of the service.
- Proactive maintenance, backups and router firmware update will be performed on a regular basis.

Setup Fees apply, see table below for details.
Minimum Term applies based on chosen Install cost option.

CVS SMALL BUSINESS NBN OFFER

Monthly Recurring Charges		Setup Fees*	
24 MONTHS	36 MONTHS	24 MONTHS	36 MONTHS
\$219.00	\$199.00	\$999.00	\$999.00
\$249.00	\$229.00	0.00	0.00

For more information on our Internet Bundles, please visit: www.cloudvoicesolutions.com.au/internet-bundles

- All Pricing quoted is excluding GST unless otherwise stated.
- All pricing quoted is subject to service qualification and ability to deliver service.
 - Pricing may change once service qualification is completed.
 - Nothing is confirmed or contractual until agreement is signed and pricing is confirmed.
- NBN is a best effort service. Speeds are up to 100Mbps/40Mbps up and down. Actual speeds relative to connection type and congestion in the area at time of use. Speeds will fluctuate.
- NBN services are delivered on NBN Co network via AAPT.
- *FFS charges may apply when terminating fibre into customers dedicated comms room.
 - This will be advised once order is placed and install design is completed by upstream carrier.
- *Ad hoc pricing - \$160 + / hr – Min 1 hr charge – billed in 30min increments after first hour.
- Service is fully managed by Key Communications, your referral partner.
- Full access can be given to customer IT support, but CVS must always have access to the router. This will be done via a separate user profile.



Join Us in the Cloud!

Phone
1300 859 046

Email
info@cloudvoicesolutions.com.au

Website
www.cloudvoicesolutions.com.au